

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



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|--------------|---------|--------------------|----------|---------------|------------|
| Month | June 24 | Report date | 30/06/24 | Person | Steve Shaw |
|--------------|---------|--------------------|----------|---------------|------------|

This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorrooyal.org/security


Ranger Reports


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|---|-----------------------------|
| | Report Type: Parking |
| <p>Commentary</p> <p>01.06.2024 10:46:52</p> <p>Crompton Way</p> <p>Abandoned vehicle, found at the above location vehicle has got tax, but no MOT.</p> | |

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| | Report Type: ASB Driving |
| <p>Commentary</p> <p>Crompton Way</p> <p>Signs of dangerous driving at the above location.</p> | |


Find out more, including viewing other performance reports, at www.manorrooyal.org/rangers


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| | Report Type: Abandoned Vehicle |
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| <p>Commentary</p> <p>01.06.2024 11:51:28</p> <p>James Watt Way</p> <p>This vehicle has been parked at the above location for over two weeks now. Unsure why but will continue to monitor the situation.</p> |  |

| | Report Type: Crime |
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| <p>Commentary</p> <p>01.06.2024 12:32:03</p> <p>Gatwick Road</p> <p>Whilst on car patrol we visited the above business location. But upon our arrival, things were looking very odd, the gate was opened. Even though there is a sign on the gate saying that they are closed on Saturdays. During a closer check, we saw what seems to be a fresh cut on the gate bar that secures the main gate. But the padlock was still locked to the gate in place. We then drove around the site to see if we could locate anyone, but there was no one onsite. We then found a phone number online rang it, but no reply. At this point we then contacted the police and explained what we think. They promised that they would send someone to have a look. There is a lot of valuable items onsite, but there is not much more we could do at this point. Shortly we then stood down and returned to normality.</p> <p>06.06.2024 16:01:50</p> <p>Following on from above, I have been into XXXXXXX they can review their CCTV with me tomorrow, I have left my business card so can call and arrange a time to go in. XXXXXX has already had the police in and viewing CCTV. no reg found as CCTV not clear.</p> |  |


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| | Report Type: Graffiti |
| <p>Commentary</p> <p>02.06.2024 16:58:04</p> <p>Crawter's Brook Park</p> <p>Graffiti was found in places at the above location.</p> |  |

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| | Report Type: Vulnerable Person |
| <p>Commentary</p> <p>04.06.2024 18:46:05</p> <p>Crawter's Brook Park</p> <p>Signs vandalism/rough sleeping at the location, fire wood found onsite. It's a possibility that someone has been sleeping on the bench and making fire to keep warm.</p> |  |

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| | Report Type: Intel Graffiti |
| <p>Commentary</p> <p>. 05.06.2024 10:41:15</p> <p>Crawter's Brook Park / Next</p> <p>This signature graffiti has been found in more than one places, around Manor Royal. This includes the above location. (Next) toilet retail park. Spoke with staff at the (premier Inn) Fleming way, who have seen that same graffiti in the hotel toilets, staff reckon that it could be a drug gang leaving their mark around the area.</p> |  |


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| | Report Type: Parking |
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| <p>Commentary</p> <p>05.06.2024 11:29:05</p> <p>Faraday Road</p> <p>Attended the above business location at the above address. This vehicle has been parked on the side of the road over six months now. Which has also been limiting access on the pedestrian path. Spoke to local businesses around area, who are also very concerned about this particular vehicle, some of whom had made several complains. Spoke with one the managers of Amazon who informed us that the vehicle is own fastukparcel see email on report. We have checked, and vehicle has got no tax and MOT details held by the DVLA. Can this be passed on to Steve Sawyer, who also requested that get some intel.</p> |  |


| | Report Type: Graffiti |
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| <p>Commentary</p> <p>05.06.2024 11:32:03</p> <p>Faraday Road</p> <p>Graffiti found in places at the above business location. And overgrown trees and green in places.</p> |  |

| | Report Type: Parking |
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| <p>Commentary</p> <p>05.06.2024 11:42:57</p> <p>Kelvin Way</p> <p>Attended the above business location, regards to the vehicle seen in this report. checks were made to the DVLA, but no details could be found. However, there is a hand written message on the passenger side window. Stating that the engine block has been broken. This vehicle was flag up to Steve Sawyer who also advised us to do a check on the status of this vehicle.</p> |  |

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| | Report Type: Parking |
| <p>Commentary</p> <p>05.06.2024 12:08:40</p> <p>Kelvin Lane</p> <p>Vehicle has signs of abandonment, due to the long stay in the above business location. Checks have been made with DVLA, vehicle is on - tax/no MOT details found.</p> |  |


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| | Report Type: Parking |
| <p>Commentary</p> <p>05.06.2024 12:17:59</p> <p>Kelvin Lane</p> <p>Vehicle has been tax and MOT, but it's evident that someone is sleeping in this vehicle. Reason is curtains are drawn, unable to see inside.</p> |  |

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| | Report Type: Parking |
| <p>Commentary</p> <p>05.06.2024 12:33:09</p> <p>Kelvin Lane</p> <p>Vehicle is tax but has been registered has white in - colour. No Mot details can be found on DVLA website. This particular vehicle has been parked in the same location, for over 16 months now. I myself has made serval report, about this vehicle.</p> |  |


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| | Report Type: CRIME |
| <p>Commentary</p> <p>. 06.06.2024 13:47:55</p> <p>County Oak Retail Park</p> <p>Called to pets at home as they had X2 males in store. 1 of the males was stealing pet meds and putting them in a bag for life which was lined, pets at home gave me the location and I stopped the one that had the bag, the other male did buy as a distraction I retrieved all the stolen items to the value of £85.</p> |  |

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| | Report Type: Crime |
| <p>Commentary</p> <p>06.06.2024 18:04:30</p> <p>County Oak Retail Park</p> <p>17:26 X2 males entered Currys and stole a lap top to the value of £350 images not that clear made aware 30 mins after the crime.</p> |  |


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| | Report Type: Crime |
| <p>Commentary</p> <p>06.06.2024 18:46:42</p> <p>County Oak Retail Park</p> <p>2X males stole to the value unknown from boots this male got away the 2nd male is on body worn CCTV this male 2 I chased followed on foot and in the car he gave me the slip as I was on London road and could not turn around the male made off as I had to go the length of London road roundabout I searched for him but could not find, the male was on the phone the whole time, the male in the picture made off towards Langley green</p> |  |


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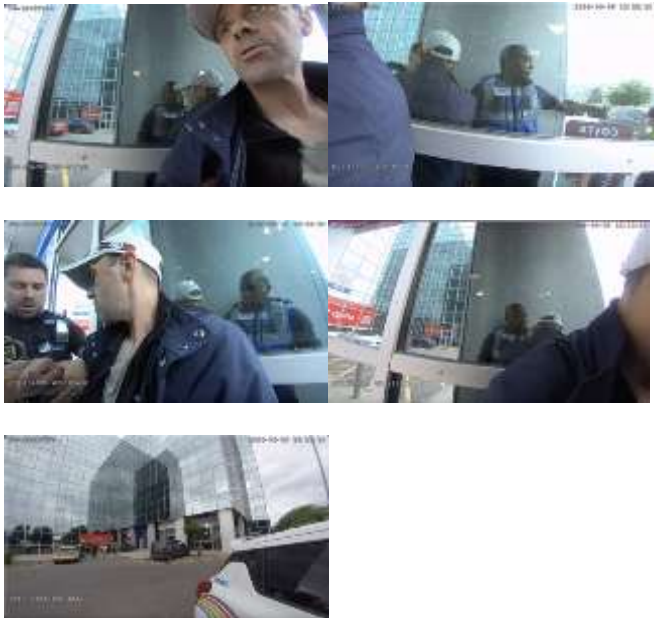
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|---|--|
| | Report Type: Crime |
| <p>Commentary</p> <p>07.06.2024 13:05:07</p> <p>County Oak Retail Park</p> <p>Called to TK Max to assist as they had a well-known shop lifter in-store filling a rucksack with multiple items £400 value.</p> |  |

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| | Report Type: Crime/ Recovery |
| <p>Commentary</p> <p>07.06.2024 18:34:56</p> <p>Locations Acorn Retail Park Type Suspicious Behaviour</p> <p>Details whilst sitting outside M/S a silver fiesta pulled into a disabled space X1 IC1 male bald head with facial hair this male then lent out of the driver's window and appeared to take a picture of the manor Royal car possible myself as I was inside, the ic2 male just remained in the car neither of them got out which was odd and left after taking the picture, as the driver then drove off he nodded his head to me!! the car is a silver fiesta reg number GL56XYC.</p> <p>07.06.2024 19:06:55</p> <p>Locations County Oak Retail Park Type Crime</p> <p>Details follow on from the suspicious behaviour car at M/S GL56XYC this car was at TKMax attempting to steal clothes items , they had definitely taken pictures of the manor Royal car as they then attempted to steal thinking I was out the way as I pulled in to county oak they seen me and drove off in a hurry all items have been retrieved they turned left at the lights and cut up other drivers as they was in the right hand lane this was to get away from me as I was taking pics of them also body cam footage partial.</p> |  |


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| | Report Type: Anti-Social Driving |
| <p>Commentary</p> <p>08.06.2024 17:39:00</p> <p>Signs of wheel spinning</p> |  |


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| | Report Type: Anti-Social Driving |
| <p>Commentary</p> <p>09.06.2024 08:54:21</p> <p>Napier Way</p> <p>Signs of wheel spinning at rear of Rentokill off Napier Road.</p> |  |

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| | Report Type: ARREST |
| <p>Commentary</p> <p>09.06.2024 16:43:31</p> <p>Acorn Retail Park</p> <p>At about 16.00hrs Received a call on the radio to attend Tesco Express, regarding the restraint of a well-known shoplifter (Damion O'Hare). Upon arrival I was met by the staff, who pointed in the direction of where he was held by the security. The male was then handed over to me, whilst staff were on the phone to the police. Shortly after the police arrived, and the prolific shoplifter was arrested and taken away for further questioning. With everything under control, I then stood down and returned back to normality without any further issues. Footage of this incident can also be on my body cam, if needed for further evidence. Badge number for the attending Police officer's as follows (PCSO 42164/ CF185. Time of arrest was about 16:13hrs, no one was hurt throughout this incident.</p> |  |


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| | Report Type: Intelligence |
|---|--|
| <p>Commentary</p> <p>12.06.2024 10:35:11</p> <p>Crompton Way Crompton Fields</p> <p>Word on the street is that these vehicles are part of the group, that is responsible for all the wheel spinning and tyre burning around the Manor Royal area. Vehicles are currently parked in a secure location at the moment. (Compton Fields).</p> |  |

| | Report Type: Street Cleanliness |
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| <p>Commentary</p> <p>12.06.2024 11:34:39</p> <p>Crompton Way</p> <p>Overgrown Trees and greenery in places (green lane).</p> |  |

| | Report Type: Street Cleanliness |
|--|--|
| <p>Commentary</p> <p>12.06.2024 11:42:12</p> <p>Crompton Way</p> <p>Damaged electrical cable casing found in places at Green Lane. Graffiti found in places location (Green Lane).</p> |  |

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| | Report Type: Street Cleanliness |
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| <p>Commentary</p> <p>12.06.2024 15:59:44</p> <p>Metcalf Way</p> <p>Litter found in places at the above location, it's a possibility that it came from the truck driver's, parking along that road.</p> |  |

| | Report Type: Parking |
|---|---|
| <p>Commentary</p> <p>12.06.2024 16:12:36</p> <p>James Watt Way</p> <p>This vehicle has been parked at the above location for over the 3 weeks now, it's a possibility that it had been abandoned.</p> |  |

| | Report Type: Street Cleanliness |
|---|--|
| <p>Commentary</p> <p>13.06.2024 10:39:36</p> <p>London Road</p> <p>on London Road just by the slope of next is a trolley with lots of rubbish inside, the trolley belongs to Aldi I have made them aware.</p> |  |


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|---|--|
| | Report Type: Crime |
| <p>Commentary</p> <p>14.06.2024 13:34:33</p> <p>Acorn Retail Park</p> <p>Follow on from yesterday's report regarding theft from M&S turns out this is the same male and female from a previous theft from the same store advised the store to check the CCTV and call 101 unfortunately</p> |  |

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| | Report Type: Child Welfare |
| <p>Commentary</p> <p>14.06.2024 14:46:06</p> <p>County Oak Retail Park</p> <p>A car brought to my attention silver Honda CRV no reg unfortunately written down but given to the police as a baby had been left alone in this car with no windows open no other person inside. As I called 999 and gave the description of the car, I was joined by an off duty MET officer pc Javeed warrant number 242246, as I was talking to the 999 handler there IC1 female came out blond hair medium build I said you baby is in the car alone to which she replied I know, the off duty officer held his warrant car out and she did not stop made off through the car park and left the area, according to the police call handler a welfare check will be made.</p> | |

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|---|-----------------------------|
| | Report Type: Parking |
| <p>Commentary</p> <p>. 15.06.2024 13:16:30</p> <p>County Oak Retail Park</p> <p>Whilst on foot patrol at the above business location, we came across two members of the public who had witnessed a car accident inside the car park. Not long after the owner of the hit car returned. There were police officers onsite, who were alerted and advised the driver on the right steps to take. With everything under control, we then stood down, allowing the police to do their job.</p> | |

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| | Report Type: Vulnerable Person / Welfare |
| <p>Commentary</p> <p>15.06.2024 16:40:41</p> <p>County Oak Retail Park</p> <p>Received a call on the radio to attend B&M, regards to the welfare of an elderly IC1 female that collapsed on the floor. Upon our arrival, there were already people onsite dealing with the situation. So we then spoke with the B&M security, who called us, but didn't know much about what was going on. At this time the ambulance had already been called. We continued to assist the elderly lady by holding an umbrella over her to stop her getting wet because it was raining heavily. We also located an evac chair so she could sit down. But shortly after the ambulance arrived and took charge of the situation. Once the situation was under control, we then stood down and resumed back to normality, Without any further issues.</p> |  |


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| | Report Type: Crime/Recovery |
| <p>Commentary</p> <p>M&S</p> <p>Recovery £100 - £1000</p> <p>£145 worth of stolen items was recovered. No arrest was made and no one was hurt during this incident.</p> |  |

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| | Report Type: Crime / Recovery |
| <p>Commentary</p> <p>18.06.2024 16:15:45</p> <p>County Oak Retail Park</p> <p>I received a radio call from B&M security as he had 2 females and 2 males in store selecting item and putting them into their bags, I was asked to attend as back up as the security wanted to stop them to which he did I did not speak to the individuals I was recording them on my body cam for safety reasons. they gave back the items stolen the value of £7.68. I then gave a description over the radio to warn the other stores to which I only had a few replies.</p> |  |

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| | Report Type: Crime |
|---|---------------------------|
| <p>Commentary</p> <p>18.06.2024 16:24:55</p> <p>Acorn Retail Park</p> <p>Follow on from the report of the police issue on Friday the 14th at 14.20: I helped out the police and tracked down CCTV of the car a black BMW that was parked outside Smyth toys. This car had an ambulance in attendance followed by police, this driver was in cuffs arrested for suspected of drink driving. I assisted the police by obtaining CCTV to show this car driving in the car park Acorn Retail Park, I managed to get the store Smyth toys to search their system and found the car driving in. I then informed the police via the radio to my colleague Evon and asked if the police can come and view which they did and were grateful for our help in this matter as the drink drive charge could now be dealt with.</p> | |


| | Report Type: Graffiti |
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| <p>Commentary</p> <p>19.06.2024 10:16:03</p> <p>Metcalf Way</p> <p>Graffiti found in places at the above location.</p> |  |

| | Report Type: Street Cleanliness |
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| <p>Commentary</p> <p>19.06.2024 10:40:34</p> <p>Crawter's Brook Park</p> <p>litter found in places.</p> |  |

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| | Report Type: Crime / Recovery |
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| <p>Commentary</p> <p>19.06.2024 13:26:26</p> <p>M&S</p> <p>Recovery £1 - £100</p> <p>Just managed to recover £68 worth stolen items at the above business location. No one was hurt or injured during this incident.</p> |  |


| | Report Type: Fly Tipping |
|---|---|
| <p>Commentary</p> <p>19.06.2024 13:48:42</p> <p>Acorn Retail Park</p> <p>Signs Fly tipping located in places at the above location.</p> |  |

| | Report Type: Fly Tipping |
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| <p>Commentary</p> <p>. 20.06.2024 11:49:41</p> <p>Woolborough Lane</p> <p>Fly tipping observed in places at the above location.</p> |  |


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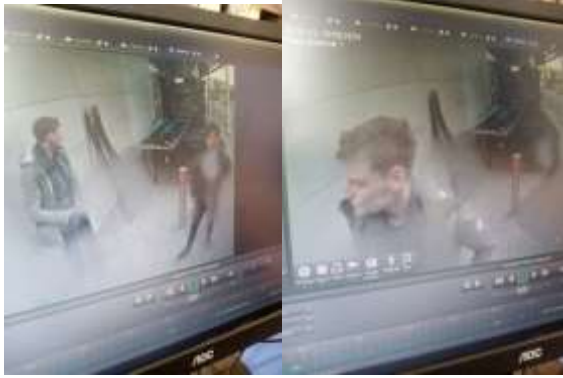
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|---|--|
| | Report Type: Street Cleanliness |
| <p>Commentary</p> <p>20.06.2024 12:01:45</p> <p>Crawter's Brook Park</p> <p>Small pockets of litter, found in places at the above location.</p> |  |


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|--|---|
| | Report Type: Crime |
| <p>Commentary</p> <p>20.06.2024 12:56:49</p> <p>Ibis Hotel London Road, has had a break - in last night, where £300 worth of garden tools was stolen from a shed rear of the property. No arrest was made, manager has not had the chance to review CCTV yet. However, I advised him to report the matter to police, and about the use of reporting crime on disc. I had a brief look at the surrounding rear of the hotel.</p> |  |

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| | Report Type: Crime |
| <p>Commentary</p> <p>21.06.2024 11:14:15</p> <p>Manor Royal Road</p> <p>Just been to Vivisol and HSS Hire where they had a break - in over the weekend. Value of stock lost estimated to £80,000, the incident was reported to the police, but no attendance. The culprits took 17 matins, they're like scaffolding made from metal. We were informed that they also had a break - in December of last year, and the same items were stolen. HSS has got a key holder security company, but they never responded to the activation. They have now reinforced their fencing, and in talks about getting more CCTV cameras around the yard. We spoke to them about disc, we did also leave our business cards, and told about them about our available services. We believe that whoever did Burdens is also responsible for this incident. Reason why - the gate was cut with a grinder similar to what was used at the Burdens site.</p> |  |


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|---|--|
| | Report Type: Graffiti |
| <p>Commentary</p> <p>21.06.2024 11:41:57</p> <p>Woolborough Lane</p> <p>Graffiti located in places at the above location mention.</p> |  |

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| | Report Type: |
| <p>Commentary</p> <p>21.06.2024 13:06:17</p> <p>Acorn Retail Park</p> <p>This footage was gathered at Smyths on Sunday the 17th at approximately 20.20 pm. Where 2 individuals whom we believe are on disc for other crimes, dismantle and stole a trampoline, estimated price £250. Incident was reported to the police,</p> |  |


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|--|--|
| | Report Type: Crime |
| <p>Commentary</p> <p>21.06.2024 14:01:17</p> <p>Wickes</p> <p>Recovery £1000 - £5000</p> <p>Whilst on foot patrol at the above business location. We then came across an active robbery. We were only aware of the situation, when we overheard one of the Wickes staff demanding a receipt from me one of the females in question. I observed one female loading up a car with paint steps and other house materials. I then removed a large tub of paint from the boot of the car they were driving. But the female at the rear of the car, was telling the female in driving seat to drive and not stop. At this time, me and my colleague was, trying to stop them, but they drove off. There were also two underage girls in back seat of car. Estimated price of roughly £2000, no one was injured, and no one was arrested during this incident.</p> |  |

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| | Report Type: Recovery/Crime |
| <p>Commentary</p> <p>22.06.2024 19:13:25</p> <p>B&M Recovery £100 - £1000</p> <p>Managed to recover £170 at the above business location, no one was injured or hurt during this incident. Assisted by Rangers.</p> |  |


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|---|---|
| | Report Type: Crime/ Recovery |
| <p>Commentary</p> <p>22.06.2024 19:18:15</p> <p>B&M Recovery £100 - £1000</p> <p>Managed to recover £79 at the above business location, no one was hurt or arrested during this incident.</p> |  |

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| | Report Type: Crime / Recovery |
| <p>Commentary</p> <p>25.06.2024 19:17:37</p> <p>Tk Maxx Recovery £100 - £1000</p> <p>Managed to recover sum £500 worth of items at the above business mentioned. No arrest was made, or no one was injured during this incident.</p> | |

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|---|--|
| | Report Type: Crime / Recovery |
| <p>Commentary</p> <p>26.06.2024 19:22:50</p> <p>M&S</p> <p>Recovery £100 - £1000</p> <p>Managed to recover £56 in value at the above business mentioned, no arrest was made.</p> |  |

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

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|--|---------------------------|
| | Report Type: Crime |
| Commentary 27.06.2024 10:18:23 County Oak Retail Park Type Crime On my way into work and I came across a recognised prolific offender name unknown but I observed him walking across the county oak car park so I drove in and then followed the male in side TK MAX I made the shop assistant aware that a known Thief was in the building and I asked for the manger to meet me upstairs in the men's section, I remained next to the male who was wearing a black and red coat black jeans black baseball cap and white trainers, as the manager came out I pointed the individual out and she knew him from very recent events as this male is part of a group gang that is hitting the county oak area. Another ranger has a pic of him, and this will be put on DISC. I then left and TK MAXX then made the radio call out to all stores to be on the lookout. I then left and signed in to get my uniform. | |


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|---|---|
| | Report Type: |
| Commentary 27.06.2024 11:41:28 Crawter's Brook Park in the Crawters brook park Gatwick road end by the looks of this picture possible fire or BBQ being used in the park which has destroyed the grass by the wooden seating area tree are being burnt as fuel for the fire I would say the homeless or street drinkers or both. |  |

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| | Report Type: Street Cleanliness |
| Commentary .27.06.2024 11:47:13 Woolborough Lane Bag of rubbish left by the bin |  |

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|--|--|
| | Report Type: Crime |
| <p>Commentary</p> <p>27.06.2024 15:00:27</p> <p>County Oak Retail Park</p> <p>On Monday the 24/06/24 at 17.23 the male in the picture stole Royal can in cat food to the value of £121.56 the male was with a female but no description was given so unable to find on CCTV. male all in grey tracksuit with black Sports Direct bag black t shirt under hoodie.</p> |  |

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|--|---------------------------|
| | Report Type: Crime |
| <p>Commentary</p> <p>27.06.2024 16:55:41</p> <p>Acorn Retail Park</p> <p>Whilst walking through M&S I was approached by Liam the store manager on duty, informed me that he just had a theft of food items by a tall 6 ft white male long brown hair shoulder length badge t shirt brown shorts with face stubble Items unknown at the moment or value and CCTV in store is not working , however the reg number was taken GV59 RJO and the van was dark grey with big time scaffolding on the side ,I asked the store to 101 the crime.</p> | |

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|--|--|
| | Report Type: Crime / Recovery |
| <p>Commentary</p> <p>29.06.2024 14:25:29</p> <p>M&S</p> <p>Recovery £1 - £100</p> <p>£15 worth of stolen item was recovered at the above business location, no one was arrested during this incident.</p> |  |

To find what else the BID does to make Manor Royal a safer place see www.manorrooyal.org/security